



Kia Ora Whanau

'We Welcome Dr Bushra Wahid to our team'

Bushra will see patients 9.00am to 4.30pm Monday/Tuesdays and every Thursday mornings 9.00am to 11.45am.

Patient Experience Survey (NES)

Please be advised that the Western Bay of Plenty Primary Health Organisation (WBOPPHO) are giving our patients the opportunity to complete an online survey about your experience at Ngati Kahu Hauora.

We will be offering this for 1 week from Monday 7th August to Friday 11th August.

If you are making an appointment that week and would like to participate, please give your email address to reception and we will email the link for you to complete.

REMINDERS: Please remember to update your details with reception.

Doctors appointments are booking out quickly. It would be most appreciated if you ring reception to cancel at least one hour before appointment time. Thank you

1 August 2017



**GP and Nurse Service business hours
Bethlehem**

Monday	8.30am - 4.00pm	Dr David Offner
	8.30am - 4.00pm	Dr Bushra Wahid
Tuesday	8.30am - 4.00pm	Dr David Offner
	8.30 am - 4.00pm	Dr Bushra Wahid
	8.45am - 12pm	Dr Claire Isham
Wednesday	8.30am - 4.00pm	Dr David Offner
	9.00am - 4.00pm	NP Michelle Meyer
Thursday	8.30am - 4.00pm	Dr Sarah Wong
	8.30am - 12pm	Dr Bushra Wahid
Friday	8.30am - 4.00pm	Dr Sarah Wong
	8.30am - 4.00pm	NP Michelle Meyer

Eftpos Available

**For After Hours: Accident and Healthcare ph 5770 010
For an Emergency Dial 111**

**GP and Nurse Service Satellite Clinic
Waipu Hauora**

Thursday 9.00am - 12pm Dr David Offner
Clinic operates every Thursday mornings.

**GP and Nurse Service Satellite Clinic
Motiti Island**

Monday 9.00am - 12.00pm
Clinic operates on the 1st Monday of each Month.

NO Eftpos Available

Dr Claire Isham will be flying to Motiti Island on

Monday 7th August 2017



Staff/Services

General Manager: Judy Harpur
Assistant Co-ordinator: Ruakapua Bristowe

General Practice Services:

Practice Manager: Swelarn Te Wheoro
General Practitioner: Dr Claire Isham
General Practitioner: Dr David Offner
Locum GP: Dr Sarah Wong
Locum GP: Dr Bushra Wahid
Nurse Practitioner: Michelle
Practice Nurse: Mary Winteringham
Practice Nurse: Robyn Wichman
Practice Administrator: Jackie Nicholas
Practice Administrator: Cheri Parkinson
Practice Administrator Relief: Ruby Kingi

Mental Health/Alcohol & Drug Services:

AOD Associate Practitioner: Wiripo Brown
AOD Practitioner: Fred Hika

Intensive Drink-Drive Programme (IDDP)

Co-ordinator: Marissa Rahiri



Waihekerangi Respite Care Home:

Team Leader: Delice McShane
Health Care Assistant: Anna Gardiner
Health Care Assistant: Sarah Tokona
Health Care Assistant: Kelly Egan
Health Care Assistant: Lassie Gates

Koroua/Kuia Support Services

Koroua/Kuia Co-ordinator: Judy Harpur

Whanau Ora Support Services:

Whanau Ora Co-ordinator: Marissa Rahiri



Mental Health/Alcohol & Drug Services:
AOD Associate Practitioner: Wiripo Brown
AOD Practitioner. Fred Hika

AOD Services are happy to talk to anyone concerned about the use of Alcohol and drugs within the whanau/community environment. Please do not hesitate in contacting us on 0800 760160 ext 2.



Whanau Ora Support Services:

Whanau Ora Co-ordinator: Marissa Rahiri

Whānau Ora (Māori: family health) is a major contemporary indigenous health Initiative in New Zealand driven by Māori cultural values. Its core goal is to empower communities and extended families (**whānau**) to support families within the community context rather than individuals within an institutional context.

Be strong enough to stand alone, smart enough to know when you need help, and brave enough to ask for it. Please do not hesitate to contact our whanau ora co-ordinator Marissa Rahiri on 0800760160 ext 2.

Waihekerangi Respite Home
Team Leader - Delice McShane

Waihekerangi Respite Home is a Kaupapa Maori Respite home away from home accommodation for Kuia/Koroua to enjoy a quiet homely atmosphere and receive quality care and support from our friendly, caring staff.

Our Respite home caters for all ethnicities who have been approved by Support Net and meet our level of care.

For further enquiries please phone Waihekerangi Respite on 07 576 0160 ext: 3



Nurse Practitioner: Michelle

Nurses:

Mary
Robyn

PHONE
PRESCRIPTIONS



DO YOU NEED AN URGENT PRESCRIPTION??

- An URGENT prescription is processed on the same day.
- URGENT prescription costs \$16.00.
- A prescription processed the NEXT day costs \$10.00.

Some patients get upset when the nurse tries to explain our prescription policies!

Doctors see patients ALL day.

Processing phone prescriptions happens at the end of the day when all the patients have gone home. Faxing happens next day when the receptionist has time between phone calls.

